



February 11, 2008  
**Filed Electronically**

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Mr. Charles L.A. Terreni, Chief Clerk  
South Carolina Public Service Commission  
Synergy Business Park, Saluda Building  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210

**RE: Time Warner Telecom of South Carolina LLC  
Promotional Offering**

Dear Mr. Terreni:

This letter is filed to notify the Commission of the promotion that Time Warner Telecom of South Carolina LLC is proposing to offer in South Carolina - the Customer Renewal and Term Flex Incentive Promotion. A full description of this promotion is included as an Attachment to this transmittal. The Company respectfully requests an effective date of February 14, 2008.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope enclosed for this purpose.

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail to [cwightman@tminc.com](mailto:cwightman@tminc.com). Thank you for your assistance.

Sincerely,

Connie Wightman, Consultant to  
Time Warner Telecom of South Carolina, LLC

CW/bc

cc: Tammy Chatfield, Time Warner Telecom  
cc: Mr. C. Dukes Scott, Executive Director  
file: Time Warner Telecom – SC - Local  
tms: SC10801X

### **Customer Renewal and Term Flex Incentive**

The Customer Renewal and Term Flex Incentive is offered to existing end user business Customers (excludes ISP and Carrier Customers) who currently bill \$500.00 or more in monthly recurring charges and who renew an existing contract for an eligible service without reconfiguration. The eligible Customer's off net cost must be less than or equal to 35% of the new monthly recurring charge(s). The eligible Customer must maintain the current level of service with the contract renewal.

- The eligible Customer who renews an existing contract with their current services will be allowed to retain the current product monthly recurring charge(s) when purchasing any of the following products under the terms of this promotion.
  - Voice T1 Service
  - Any service offering from the VersiPak® suite of products
  - Channel 12 Service
  - Complete Dynamic Service
- The eligible Customer may also receive additional discounts of up to 5% for a 24-month renewal, 10% for a 36-month renewal, or 15% for a 60-month renewal under the conditions noted below. In addition, the eligible Customer who renews VersiPak® Service (excluding VersiPak® Flex T and Power T products) may be eligible to receive up to a 50% discount off the standard tariff rate when renewing with a contract of 24 months or longer.
  - Additional discounts will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements:
    1. The LATA in which the Customer is located;
    2. The horizontal and vertical distance from the central office to the Customer's premises;
    3. The availability and location of the network facilities;
    4. The type of service;
    5. The price of the service;
    6. The number of lines (circuits) being used; and
    7. The length of the contract term.
- Any additional discount described above does not apply to any other product or service purchased with the renewal or to any separately billed recurring off net charges.
- This offer may not be used in conjunction with any other offers or promotions.
- This promotion expires on June 30, 2008. A signed contract must be received by the Company by the close of business on July 31, 2008 to qualify. Orders must be received by August 31, 2008.